## **Preventative Maintenance Plan**

Name	Phone	
Address	City, State, Zip	
Phone	Email	
Plan: Gold Silver	Filter System Type	
Brand	Model # Se	erial #
What Our Plans Include		
Plans	Silver (One Visit)	Gold (Two Visits)
Pricing	\$189.00 Year / \$16.00 Month	\$279.00 Year / \$23.00 Month
Repair Discount	Х	10% Off Parts and Labor
System Inspection	One	Two
Condenser Coil Cleaning	One	Two
After Hours Fee	\$170	\$90
Algae Pad	Х	Twice
Comfort Bucks	Х	Yes

Each Visit Includes a 37 point Inspection Including:

- Inspect blower belt conditions, tension and alignment
- Lubrication of moving parts
   as needed
- Clean condenser coil
- Inspect condenser fan blades
- Inspect evaporator coil
   Inspect refrigerant abarac
- Inspect refrigerant charge
- Inspect superheat
  Inspect subcooling
- Inspect subcooling
   Inspect contactors
- Inspect contacto
   Inspect Relays
- Inspect reversing valve
- Inspect defrost valve

## **Additional Options**

- April Air Filter \$148.00
- □ Algae Strips \$96.00
- □ Iwave R
- Annual Supply of
- Pleated Filters \$174.00

\$1.134.00

- Inspect safety controls and switches
- Inspect compressor amperage
   Check compressor loss
- Check compressor lock out control
- Inspect starting capacitors
- Clean drain line
- Clean drain pan
- Install time released drain system cleaner
- Inspect condensate pumpInspect emergency
- overflow protection system
- Inspect blower bearings

- Inspect electrical heating elements
   Inspect humidification
- Inspect humidification system
- Adjust blower components
- Inspect blower for cleanliness and mechanical issues
- Inspect emergency heat
- Seal duct connections at unit
- Check ductwork for proper sealing
- Inspect air filters
- Inspect thermostat
- Calibrate heat anticipator

Peach State
Air Conditioning & Refrigeration

1500 Red Fern Lane Statesboro, GA 30461 912-489-1585

Leave us a review!

When you own one of our priority Service Agreements, we will send a service technician to your home to check your heating and cooling equipment. Maintaining your system is vital to your HVAC unit longevity and is necessary to maintain your system's peak efficiency and to fulfill your manufacturer's warranty.

Customer Sign \_\_\_\_\_

Date\_

Technician Sign\_\_\_\_\_

Date

## HVAC Maintenance Plans, Terms, and Conditions

- This document constitutes the entire ("Agreement") between the customer and Peach State Air Conditioning, hereinafter referred to as PSAC, pertaining to the maintenance plan that you have purchased as stated on the declaration page. The laws of the state in which your service address is located govern the interpretation of this agreement. The provider may change the terms of, or add new terms to, the Plan and this Agreement at any time in accordance with applicable law.
- 2. What is Covered: You are entitled to have an authorized service contractor visit your residence to perform the regular maintenance services specific to your plan.
- 3. The Plan covers one heating or cooling unit located at the service address identified on the declaration page. It will be \$100.00 per additional unit.
- 4. PSAC will not be responsible for performing any services not explicitly listed. Repairs, updates, or additional testing that is identified by the service contractor in the course of performing specified maintenance services are not covered by the plan, and you will need to arrange for these separately.
- 5. You must provide the service contractor with safe and reasonable access to all covered products related to the system.
- 6. You must be current on all payments to be covered under this agreement.
- 7. To receive a yearly comfort buck incentive, the customer is responsible for renewing the agreement annually to receive the incentive. The customer will not receive the credit towards your future system replacement for the years that you do not renew your annual plan.
- 8. Comfort bucks are accrued only the years that the customer renews the annual maintenance plan.
- 9. The customer agrees that the legal venue will, in all cases, be in Bulloch County, Georgia.
- 10. This agreement contains the entire agreement between PSAC and the customer. Any modifications, amendments, or changes must be in writing and signed by both parties.
- 11. PSAC's liability under this agreement shall be terminated should PSAC be prevented from fulfilling its responsibilities under the terms of this agreement by reasons of acts of war, natural disaster, or the failure of the customer to provide access as required under this agreement.
- 12. If the customer fails to make arrangements or to reschedule within time of the preventative maintenance appointment, the visit will be forfeited.
- 13. In the event that the customer's account must be referred to attorneys for collection, the customer agrees to pay reasonable attorney fees, court costs, and other collection fees.
- 14. PSAC shall not be responsible for any damages incurred in removing, replacing or refinishing part of the building structure necessary for the performance of any service or installation.
- 15. PSAC shall not be liable for the identification, detection, abatement, encapsulation, storage, removal or transportation of any regulated or hazardous substances. Regulated or hazardous substances may include but are not limited to asbestos, certain refrigerants and refrigerant oils. If any such products or materials are encountered during the course of work, PSAC can discontinue work until regulated or hazardous materials have been removed or hazard or liability is eliminated. PSAC shall receive an extension equal to the time or delay to complete the work and reserves the right to be compensated for any loss due to a delay.
- 16. Any alterations, adjustments, or repairs made by others, unless authorized or agreed upon by PSAC, will be cause to terminate PSAC's obligation under this agreement.
- 17. Nuisance calls will be billed out at our normal rates. Examples:
  - A. Power (Breaker off, Fuse blown)
  - B. Thermostat set on improper setting
  - C. Clogged air filter
- 18. Renewal. This agreement cancels and supersedes all prior agreements between the two parties for service. Agreement is effective on the date of the agreement and will remain in force for one (1) year. The agreement is self-renewing and will renew annually at prevailing rates, terms and conditions, unless and until terminated by either party in writing, not more than 30 days from billing date.
- 19. Payment. If the customer pays with a credit card, PSAC reserves the right to apply surcharge. PSAC will notify customers in writing of any increase in charges. Agreements not paid in full within three months will be removed from the customers' account and any services performed during this period will be billed at PSAC's prevailing rates. Upon breach of terms or default in payment, PSAC reserves the right to withhold service. Failure on the part of the customer to make payment when due shall relieve PSAC of the entire obligation of providing service under this agreement.
- 20. Default by Customer. PSAC reserves the right to terminate the agreement without notice or refund if any of the following occur. Customer permits any person other than an employee or authorized representative of PSAC to perform on customer's equipment. Customer fails to keep account current in accordance with existing credit policy of PSAC. In such cases, PSAC reserves the right to withhold service.
- Service Hours. Normal service hours covered by this agreement will be performed during our regular working hours, Monday through Friday, 8:00am to 4:00pm. Emergency services will be provided and billed at PSAC's prevailing rates. Emergency service constitutes no cooling or water leaking where property damage may occur.
- 22. This contract does not cover water leaks, condensations, clogs, water damage, or damage caused by condensation leaks or excessive dampness at the customer's property.
- 23. PSAC shall also not be liable under this contract for the customer's failure to use ordinary care in the operation of their HVAC equipment including the failure to keep the filter changed and maintain scheduled preventative maintenance services.
- 24. This contract is non-refundable, however it is transferable at a cost of \$25 per agreement.
- 25. PSAC may decline service if conditions present a risk of harm to our technicians.
- 26. This agreement does not include parts, labor, or material.
- 27. Our workers are fully covered by Workman's Compensation Insurance.
- 28. The customer agrees that it has not relied on any representations, express or implied, except as specifically set for in the agreement. Further, there is expressly excluded from this agreement the warranties of merchantability and fitness for a particular purpose.
- 29. This agreement is intended by both parties as the final expression of their agreement with respect to the subject matter contained herein and also as the complete and final statement of the terms of this agreement, notwithstanding and prior, contemporaneous or subsequent written or oral agreement relating to the subject matter. If there is any conflict between this agreement or any other document or oral agreement, this agreement shall govern. This agreement may only be amended in writing and signed by an authorized representative of the party waving such conditions. In the event that any of the terms and conditions of this agreement are declared inoperative or invalid, all remaining terms and conditions will remain in full effect. This agreement shall be governed by the laws of the State of Georgia.