

## Priority Service Agreement Customer

When you own one of our Priority Service Agreement Customer (PSAC), we will send a service technician to your home twice a year. Once in Spring or early Summer to check your cooling equipment and once in the fall or early winter to check your heating equipment. Maintaining your system is vital to its longevity and often necessary to maintain your system's peak efficiency.

### What Our Plans Include

	Silver	Gold
Investment	\$189.00	\$279.00
Monthly Investment	Starting at \$16.00 a month	Starting at \$23.00 a month
Repair Discount	X	10%
Drain Cleaning	✓	✓
System Inspection	One	Two
Coil Cleanings	One	Two
After Hours Fee	X	Savings \$80.00
Algae Pad	X	✓
Comfort Bucks	X	✓

### Benefits You Receive with a PSAC...

- Reduced Heating and Cooling Costs
  - Maximum Efficiency and Capacity
- Safer Equipment Operation
  - Extend HVAC Equipment Life
- Prevent Many Major Costly Repairs
  - Comfort Bucks

### Customer Info

Name	Phone	Filter System
Address	Email	# of Systems
City, State, Zip code		Effective Date

#### Step 1: Choose Your Plan

- Silver \_\_\_\_\_
- Gold \_\_\_\_\_

#### Step 3: Send Payment

- Cash
- Check
- Card
- Card (Monthly)

#### Step 2: Add Your Options

- April Air Filter \$148.00
- Algae Strips \$96.00
- Iwave R \$1,134.00
- Annual Supply of Pleated Filters \$174.00

Card #: \_\_\_\_\_

Expires: \_\_\_\_\_ CVV: \_\_\_\_\_

Signature: \_\_\_\_\_



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## HVAC Maintenance Plans, Terms, and Conditions

Please read this document carefully and keep it for reference. These terms and conditions, together with the declarations page, constitute the entire ("Agreement") between you and Peach State Air Conditioning, pertaining to the maintenance plan that you have purchased as stated on the declarations page. The laws of the state in which your service address is located govern interpretation of this agreement. The provider may change the terms of, or add new terms to, the Plan and this Agreement at any time in accordance with applicable law.

**What is Covered:** You are entitled to have an authorized service contractor visit your residence twice a year during each 12-month annual term to perform the normal maintenance services specific to your plan.

The Plan covers one heating or cooling unit located at the service address identified on the declaration page. It will be \$100.00 per additional unit.

The provider will not be responsible for performing any services not specifically listed. Repairs, updates, or additional testing that is identified by the service contractor in the course of performing specified maintenance services are not covered by the plan and you will need to arrange for these separately.

You must provide the service contractor with safe and reasonable access to all covered products related to the system.

You must be current on all payments to be covered under the unit. The amount of your monthly charges is provided in the declaration page. In addition to your monthly charge, you may be billed for applicable taxes or surcharges associated with your state of residence.

If you are a customer who receives yearly comfort buck incentive, you will be responsible for renewing your agreement yearly to receive your incentive. Years that you do not renew, you will not receive that credit towards your future system replacement.

Home owners outside of our 50 mile radius will be charged additional \$50 dollars for agreement.

Customer agrees that legal venue will in all cases be in Bulloch County , Georgia

This agreement contains the entire understanding between the company and the customer, any modifications, amendments or changes must be in writing and signed by both parties

The Company's liability under this agreement shall be terminated should the company be prevented from fulfilling its responsibilities under the terms of this agreement by reasons of acts of war, natural disaster, or the failure of customer to provide cooperation and access as required under this agreement

At any time the customer makes agreements for preventive maintenance service and fails to communicate within 24 hours of visit with the office staff at peach state air conditioning that the agreement time and date no longer works for them they will forfeit that visit.

In the event Customer's account must be referred to attorneys for collection, Customer agrees to pay reasonable attorney fees, court costs, and other collection fees.

The Company shall not be responsible for any damages incurred due to inability of the building structure to properly support the installed equipment, or for expense incurred in removing, replacing or refinishing part of the building structure necessary for the performance of any service or installation, unless otherwise noted in this proposal.

The Company shall not be liable for the identification, detection, abatement, encapsulation, storage, removal or transportation of any regulated or hazardous substances. Regulated or hazardous substances may include but are not limited to asbestos, certain refrigerants and refrigerant oils. If any such products or materials are encountered during the course of work the Company can discontinue work until regulated or hazardous materials have been removed or hazard or liability is eliminated. The Company shall receive an extension equal to the time or delay to complete the work and reserves the right to be compensated for any loss due to a delay.

Any alterations, adjustments, or repairs made by others, unless authorized or agreed upon by the Company, will be cause to terminate the Company's obligation under this agreement.

Nuisance calls will be billed out at our normal rates.

Examples:

- A) Power (Breaker off, Fuse blown)
- B) Thermostat set on improper setting
- C) Clogged air filter